



# Patient Access Program

Francis Medical has engaged JDL Access to administer its Patient Access Program. Following the patient's written authorization, JDLA can provide support on behalf of the patient with the prior authorization process, including appeals, as necessary. The goal of this program is to support patient access to the Vanquish procedure.

## Get started with 3 easy steps:

- 1** **Enroll your practice**  
Complete the enrollment form [Enroll Here](#)
- 2** **Log in and explore the platform**  
After your enrollment has been received, JDL Access will email you a link to set up your username and password so that you can log into your customized dashboard in our platform. Once you are logged in, you can review a video about how to use the platform. If helpful, we can set up a meeting to provide an overview of your dashboard and walk you through your first support request. [Email Us Here](#)
- 3** **Complete Patient Support Request Form**  
When you have a patient requesting help with a prior authorization and or appeal assistance, complete the patient authorization and support request forms and upload with the following documents: patient demographics, a copy of the insurance card(s), and all pertinent clinical information.

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**For any questions about the Patient Access Program:**

**VanquishPatientAccess@jdlaccess.com**

**(866) 992-3005**

**For any coding or coverage questions:**

**VanquishSupport@jdlaccess.com**

**(866) 988-4117**